

Change of Billing Policy:

Vitality Healthcare is committed to providing affordable and high-quality healthcare service to our local community and across metropolitan areas.

To ensure we can continue delivering this level of care amid rising operational costs, including labour, IT support, medical software, property rental and consumables, a minimum out-of-pocket fee of \$40 will apply to all privately billed GP consultations from **1 July 2025**.

Additionally, a \$45 gap will incur on all Saturday appointments to cover higher staffing cost.

Mental Health Care Plan:

Appointments with Dr Weihong Liu, Dr Jen Lau, Dr Houston Li & Dr Lay Cheng Sia for MHCP will attract a \$55 out-of-pocket fee, unless bulk billing criteria are met.

Administration Fee:

Please be noted that a \$5 (incl. GST) administration Fee is included in your invoice as part of your out-of-pocket fee.

We continue to bulk-bill kids under 16y/o (Medicare card holders) and concession card holders for Weekdays appointments.

Why is the administration fee being applied?

SA Government & Revenue SA have decided to impose payroll tax liability to independent GP private billings. However this payroll tax falls on the practice, not the practitioner. As a result of this imposition, our practice has been forced to revise the billing policy to cover the additional operating cost.

We encourage all patients to sign the petition raised by RACGP to object the payroll tax so that we can continue to deliver an affordable service to patients.

Scan the QR code or click [link](#) to sign the petition.

Stop the SA Tax Grab

