

Change of Billing Policy:

Vitality Healthcare is committed to providing affordable and high-quality healthcare service to our local community and across metropolitan areas.

To ensure we can continue delivering this level of care amid rising operational costs, including labour, IT support, medical software, property rental and consumables, a minimum out-of-pocket fee of \$40 will apply to all privately billed GP consultations from **1 July 2025**.

Additionally, a \$45 gap will incur on all Saturday appointments to cover higher staffing cost.

Mental Health Care Plan:

Appointments with Dr Weihong Liu, Dr Jen Lau, Dr Houston Li & Dr Lay Cheng Sia for MHCP will attract a \$55 out-of-pocket fee, unless bulk billing criteria are met.

Administration Fee:

Please be noted that a \$5 (incl. GST) administration fee is included in your invoice as part of your out-of-pocket fee.

We continue to bulk-bill kids under 16y/o (Medicare card holders) and concession card holders for Weekdays appointments.